DR. SCAFURI & ASSOCIATES

Internal Medicine, Pediatrics, and Infectious Diseases

Re: **GHI $30.00 Copay**

Dear Patient;

As you know, GHI requires its members to pay a copayment for services rendered at the time of an office visit. In November of 2020, GHI increased its members' copayment amount to $30 for all office visits, regardless of the reason for the visit. GHI took this action without any prior warning or notification to our office.

Unfortunately, it took us months to obtain an explanation for the copayment increase. According to GHI, the increase is mandated by its recent contract with New York City, which requires patients of any physician who has a dual specialty to pay a $30 copayment - **even if the patient is seen for a primary care visit**. The $30 copayment applies even if the practitioner is listed as the primary care physician on the patient's insurance card, or if the patient sees a different practitioner in our practice. Despite our requests, GHI has refused to send out patient notices informing you of the copayment increase directly, and has also refused to change the copayment amount listed on their insurance card.

We are very upset with this increase, but it is out of our control. If you would like to discuss this issue with GHI, please feel free to call the following representative directly:
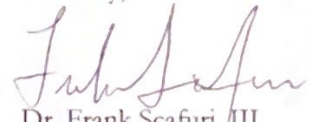
Ron Bukowski
PPO Customer Service Supervisor
(315) 434-2419

When speaking to Mr. Bukowski or any other GHI representative, please make sure you refer to our practice specifically by name.

We are truly sorry for being forced to charge this increase. If you have any questions, please let us know. We thank you in advance for your patience and understanding.

Sincerely,

Dr. Frank Scafuri, III

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(718) 698-9412 (facsimile)

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